

# Kelston Actuation Ltd

## 4.1 Management Responsibility

### 4.1.1 Quality Policy Statement

Kelston Actuation Limited specialises in the manufacture of all types of electro mechanical positioning equipment including screw jacks and actuators.

By providing outstanding service and product quality we will strive to be the best designer and manufacturer of electro mechanical positioning equipment in the industry.

We are committed to continuously improve in all aspects of our business from the products and services provided to the systems and processes needed to produce those products.

To achieve this continuous improvement and quality in our business, we are committed to the following principles.

- a) We work closely with our customers to ensure that our products totally satisfy or exceed their stated or implied needs each and every time. We always place quality first in all that we do.
- b) We promote the Total Quality philosophy of every member of staff being a supplier to and a customer of their colleagues, so that quality continually improves in every aspect of our business
- c) We provide the opportunity for education and training for everyone, so they can continually improve their performance.
- d) We maintain an efficient quality management system, planned and developed with the co-operation of everyone, based on the ISO 9001 standard for quality management systems.
- e) The company will provide a respect for the needs of the customer, our suppliers and all members of staff in helping fulfil their aims and objectives.
- f) Senior management will establish and review quality objectives on a regular basis.

The quality management system of Kelston Actuation Limited satisfies the requirements of BS EN ISO 9001 : 2015

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Darren Sell Director